

Strategic Technology Solutions PMO Supervisor (Enterprise Project Manager Senior)

Summary: The Strategic Technology Solutions division within the Department of Finance & Administration is implementing a new IT delivery model for its customer agencies in a phased approach. The Enterprise IT Transformation initiative involves building a highly qualified and experienced organization to support our agencies in four business domains through a shared resource delivery model. Several critical resources are being recruited to build this delivery model to improve our IT customer service, improve strategic planning with a focus on enterprise solutions and provide improved solution delivery success rates.

The PMO Supervisor will assist in leading the STS Project Management Office and supervise a team of eight Enterprise Project Managers Senior and Enterprise Project Managers. The PMO team currently manages over 100 active projects.

The PMO team provides guidance at a statewide (enterprise) level and is responsible for oversight and management of information technology and infrastructure projects of all sizes and complexities, business process re-engineering, and complex change management efforts.

PMO-managed Projects will require significant governance responsibilities involving multiple departments. The PMO supervisor performs work at the enterprise level and across the departments within the Business Domain. This person reports to the Business Solutions Delivery (BSD) Enterprise PMO (EPMO) Manager. Duties will include supervision, development and coaching of the PMO team, promotion of Project Management as a professional discipline within the State of Tennessee, review and improvement of Project Management policies and processes, contract management, project management, organizational change management, vendor relationships, recruiting, team building, resource management, and risk/issue resolution.

Required Experience:

- Requires experience in leading teams of information technology professionals.
- Requires an extensive background in managing large, complex projects that cross multiple business units with outstanding interpersonal and communication skills.
- Demonstrate strong leadership and communication skills in working with all levels in state government and any external stakeholders.
- Experience must include scheduling, establishing level of effort, resource loading and management of the project team, comprised of technical and program staff as well as contractors from one or more firms, to complete tasks within estimated time frames and budget.
- Use of PMBOK and Tennessee Business Solutions Methodology (TBSM) for managing projects.
- Effectively manages and monitors issues/risks. Ensures issues/risks are tracked and escalated as needed.
- Demonstrate strong interpersonal skills with all levels of personnel and demonstrate the ability to motivate employees/teams to apply skills and techniques to solve dynamic problems.
- Effectively develop and deliver formal presentations to project sponsors and/or business process owners. Build consensus and support throughout the project lifecycle.
- Must have a bachelor's degree.
- Must have at least 7+ years large, complex IT development and implementation experience.

Preferred Experience:

- 10+ years large, complex IT development and implementation experience.
- MBA or Master's degree.

- Experience working in the governmental sector (local, state, or federal).
- Strong IT technical background
- Experience as software developer or development manager
- Experience working with Agile software development methods
- Certification in one of the following: Project Management Professional (PMP), Six Sigma, LEAN, Business Process Management.

Please submit your resume to EIT.resumes@tn.gov.

Pursuant to the State of Tennessee's Workplace Discrimination and Harassment policy, the State is firmly committed to the principle of fair and equal employment opportunities for its citizens and strives to protect the rights and opportunities of all people to seek, obtain, and hold employment without being subjected to illegal discrimination and harassment in the workplace. It is the State's policy to provide an environment free of discrimination and harassment of an individual because of that person's race, color, national origin, age (40 and over), sex, pregnancy, religion, creed, disability, veteran's status or any other category protected by state and/or federal civil rights laws.